

VOUCHER MANAGEMENT

Good as Gold

Vouchers are not only very popular among your guests, they also make the enterprise's heart beat faster. They attract new guests. They increase liquidity, even before the service is performed. They receive great attention because they are an eye-catching advertising medium. Reservation Assistant helps you to really boost your gift certificate sales.

With its voucher management tool, Reservation Assistant tells you the exact number and status of gift certificates in circulation. Additionally, we protect you against fraud, double redemption and redemption of unpaid gift certificates. With the gift certificate browse module you can also check a voucher's validity at a workplace where Reservation Assistant is not installed, for example at the reception desk.

A unique number that is printed on the voucher as a barcode allows you to determine the current status of all vouchers or an individual voucher in circulation at any time. You'll know at a glance when a voucher was issued, sent, paid for or redeemed. If a guest redeems only a partial amount of their voucher, Reservation Assistant automatically issues a new gift certificate for the remaining amount.

You can offer your guests an extra service with our web shop, which allows every guest to buy and print vouchers themselves – conveniently from home at any time.

Whether it is a birthday, valentines or wedding gift, these vouchers can be personalized with a greeting message of the customer's choice - An excellent option for the extremely busy and the extremely forgetful alike!

Your Benefits

- ✓ Validity within the entire resort
- ✓ Vouchers of set value or specific services, also for stays at the hotel and entrance to the thermal bath
- ✓ Various voucher layouts
- ✓ Voucher total view
- ✓ Manage particular voucher status
- ✓ Handle extra-system vouchers
- ✓ Print cash-on-delivery-cards
- ✓ Print voucher evaluation
- ✓ Voucher reports, journal, redeemed vouchers, unredeemed vouchers and printed vouchers
- ✓ Check validity with voucher-browse-module
- ✓ Print vouchers including barcode
- ✓ Automatic print of vouchers with residual value
- ✓ Extension of expired vouchers
- ✓ Online sales and redemption

