

# TABLE RESERVATION



## Dinner is Served

An unforgettable evening begins with choosing the right table. If you additionally surprise the guest with their favorite flowers and welcome them with a glass of their preferred wine, you will have achieved your goal: Your guest has been personally and individually catered for.

In order to reap the benefits for this you need the right information. Reservation Assistant's table reservation module was developed together with experienced restaurant managers. The result: A tool that fully meets the requirements and conditions of restaurants. The table reservation module not only offers a visual representation of the entire restaurant, but also illustrates independent areas such as the terrace. When making a reservation the system considers objects such as chairs and plants as well as different dining areas (window, quiet). This allows you to react to your guests' wishes and to create the perfect preconditions for an unforgettable evening.

The interface to the hotel software solution (PMS) ensures an efficient use of guest data. Since hotel guests have already been recorded in the PMS database, you have direct access to this information and can also see the guest history which administers all past data about a specific guest. You can easily find out when a guest had their last meal in your restaurant, which table they prefer and which wine they enjoy the most. This not only allows you to consolidate your customer information into one easy to use database, it allows you to lead the way in excellent customer service.

Our WebEngine enables your guests to book tables themselves. The system shows in real time, which tables are available. Hence, every guest can choose their preferred place.

## Your Benefits

- ✓ Visual illustration of the entire restaurant and further independent areas, e.g. terrace
- ✓ Easy administration of objects and attributes such as tables and chairs
- ✓ Differentiation between dining areas (window, quiet) to suit guests' requirements
- ✓ Easy and quick consolidation of tables
- ✓ Check-in and check-out function
- ✓ Operate via Touch Screen

Allow your guests to book a table at any time via the TAC WebEngine:

- ✓ Predetermined restaurant capacity for in-house and online bookings
- ✓ Real-time illustration of table availability
- ✓ Evaluations and reports (average visiting time, occupancy rate per table)
- ✓ Online booking
- ✓ Change table arrangement according to occasion
- ✓ Mark delayed or overdue reservations visually

